



Important Numbers

Safe Streets & Neighborhood Watch Program | www.safestreets.org | 266.4606

For an emergency (Officer/Fire/AMR needed to respond) – Dial 911

City of Topeka

Topeka Police Department	
Community Policing Hotline.....	368.2500
Complaints/Compliments	www.topeka.org /internal_investigation.shtml 368.9595
Animal Control	www.topeka.org/tpd/animalcontrol 368.9203
Code Compliance Services (Property Maintenance) www.topeka.org/codecompliance	368.3161
<i>E-mail: cleancity@topeka.org</i>	
Forestry Division	www.topeka.org/publicworks/forestry 368.3111
<i>(Tree trimming: City right-aways) 368.3111</i>	
Graffiti Removal Hotline	368.3167
Pothole Hotline.....	368.3111
Property Code – to report issues to the City	www.topeka.org/seeclickfix
Public Works	www.topeka.org/publicworks 368.3111
Traffic Operations	www.topeka.org/street_light_out.shtml 368.3111
<i>(Report burned out street lights)</i>	

Shawnee County

Shawnee County Sheriff’s Office	www.shawneesheriff.org 251.2200
County Appraisers Office	www.snco.us 233.2882

Tenant/Landlord Organizations

Housing & Credit Counseling, Inc. (Landlord/tenant issues, law).....	www.hcci-ks.org 234.0217
Topeka Landlord Association (Bette Allen).....	640.2828

Abuse/Neglect

Children & Adult Abuse/Neglect Hotline	24 hour 1.800.922.5330
National Human Trafficking Hotline	1.888.373.7888

Utilities

Energy (was Westar Energy) (Security Lights)	1.800.383.1183
Power Out (Electric Co.)	1.800.383.1183
.....	1.800.544.4857
Gas Leak Hotline	1.888.482.4950
Gas Off (Gas Co.).....	1.800.794.4780

Fraud Resources

Attorney General Consumer Protection..	www.ag.ks.org 1.800.432.2310
	<i>fax: 785.291.3699</i>
Kansas Charity Check	www.kscharitycheck.org

Identity Theft – three major credit bureaus fraud departments

Equifax	PO Box 740256, Atlanta, GA 30348 1.866.349.5191
Experian	701 Experian Parway, Allen, TX 75013 1.888.397.3742
Trans Union	Fraud Victim Assistance, PO Box 2000, Chester, PA 19016 1.800.680.7289



Neighborhood Safety Resources

Neighborhood Watch

1. If you want to start a neighborhood watch, call Safe Streets at 266.4606. We will let you know if there's already a group in your area and point you in the right direction.
2. Neighborhood watches can also be components of Neighborhood Improvement Associations (NIA) or Neighborhood Associations (NA). Just call Safe Streets at 266.4606.
3. We can work with you to determine the best boundaries for your neighborhood watch. Often, there are natural boundaries such as one way streets, four lane roads, etc. Also look for neighborhood schools, faith communities, area businesses etc. to invite to the meeting as well.
4. Pick a meeting location. You can host one in your yard/home, faith community, school, community center, neighborhood park or wherever is convenient.
5. Safe Streets will provide flyers that you can distribute door-to-door to invite neighbors.
6. Safe Streets will invite the community police officer and other city officials as needed.
7. The Topeka city ordinance states in order to be considered an active neighborhood watch you must hold at least one meeting a year. You can then order neighborhood watch signs through the Safe Streets office.

How to Obtain and Utilize Crime Stats in Topeka and Shawnee County

1. Go to www.communitycrimemap.com
2. Use the drop down arrow at Jump to City to select Topeka, KS.
3. Enter the address of the area you want to view.
4. Check the box to turn Buffer on and only display crimes within buffer
5. Select the distance you want the crimes to be within. (e.g.1000 ft., .5 mile, 1 mile etc.)
6. Check the boxes of the crimes that you want to know about and the date range.
7. Crime stats can be seen by a Map, Data Grid and Analytics by selecting appropriate tab.
 - Map will show you where crimes occurred in the city.
 - Data Grid will give you an incident number, the type of crime that occurred, date/time, location, partial address of where crime occurred and distance in relation to the address you are checking crime stats for
 - Analytics provides you with graphs and charts, giving you a snap shot of your data.

There are crime stats available for residents in Shawnee County. Go to www.shawneesheriff.org. Follow the links and you can find registered offenders as well as crime stats.



Crime Prevention Through Environmental Design (CPTED)

Does Your Property Deter or Attract Illegal Activity?

1. Contact Safe Streets at 266.4606 or your local law enforcement agency to schedule a CPTED inspection of your property.
2. Use “Walk Your Block” or “Residential Security Assessment” forms from Safe Streets to conduct an assessment of your property and/or neighborhood.

How to Close a Drug House

1. Start documenting behavior at the property that seems strange or out of the ordinary
2. High frequency, short visits by individuals.
3. Notice people bringing “valuables” to the property and don’t leave with them.
4. Visitors frequent the house at all hours of the night.
5. Note date, time of day, day of the week and the specific address.
6. Obtain vehicle tag numbers if safe to do so.
7. Call law enforcement and relay this information to them ASAP - Sheriff’s Office 251.2200 or Topeka Police Dept. 368.9551 or if emergency, call 911.
8. You should also notify your Community Officer about the suspicious property.
9. Activate email-phone tree or notify neighbors so they are aware of the problem and can start keeping an eye on the property as well.
10. Continue to document and relay any illegal activity to law enforcement

How to Report a Code Violation

1. Contact your Property Maintenance (Code Enforcement) Inspector at 368.3161 ext. 2
2. You can also email your complaint to cleancity@topeka.org or www.topeka.org/seeclickfix
3. Tell what kind of violation you are reporting (nuisance, housing, graffiti, inoperable vehicle, weeds)
4. Have the address and the code issue that you are reporting available and how long this has been a problem.
5. If the code issue can’t be seen from public space, then a permission slip can be signed by the individual making the complaint or any individual who is willing to allow the Property Maintenance Inspector permission to view the property in question from their property.

How to find Property Owners and/or Addresses

1. Go to www.snco.us and under the “Services” menu select “Real Estate Search.”
2. You can search by using the property owner’s name to find out their address or use their address to find out their name.



Neighborhood Communication Tools

1. Work with Safe Streets to establish a Phone/Email Tree in your neighborhood.
2. Create a neighborhood group on social media such as Facebook or Nextdoor.com.

How to Deal with Scams, Solicitors and/or Strangers

1. Always acknowledge that you are home just in case they are casing the neighborhood looking for empty houses.
2. Do not open the door to a stranger. Practice the habit of locking your screen/storm door to provide a barrier of protection and talk through the door to see what they want.
3. If you are home alone, give the impression that someone is there with you by calling their name and saying someone is at the door and needs help.
4. Offer to call law enforcement for the individual.
5. Have them show you their peddler's license. They must have one in order to go door to door selling a product.
6. Verify the company before doing business with them.
7. Contact the Better Business Bureau if the company seems suspicious or is unruly www.bbb.org or call (703) 276.0100
8. If individuals seems suspicious call non-emergency number Police 368.9551 (or if needing an officer, call 911) or Sheriff 251.2200. Note description of person and which direction they were heading.
9. Notify Community Officer (if in the city limits) so they know what's going on in their Territory/Zone. To find your officer, visit <https://www.topeka.org/tpd/Documents/POLICEZONES.pdf>.

How to use Offender Search

1. Go to www.shawneesheriff.org.
2. At the bottom of the home page you will see the "Offender Watch," click it.
3. Select "Search for offender in your area tab."
4. You can then search for the offender by four different tabs: Area, Name, City or Non-compliant.
5. If you select area, you can select the distance of how close an offender is in relation to your home, where you work, your child's school and even family members' houses from a .5 mile to 2-mile radius.
6. You can also sign up for alerts on this page if you are keeping track of an Offender.
7. This site provides information what the offense was, the offender's picture and address.

How to Report Underage Drinking Parties or Sale of Alcohol to Minors

1. Get address and/or location of where the underage drinking or selling of alcohol is occurring.
2. If you want to report anonymously there are three ways to report to Crime Stoppers
 - Call 234.0007.
 - Text CRIMES (274637) start message with TOPTIP
 - Online www.topekacrimestoppers.com.

